



ANNUAL REPORT 2011

NADACE
ČESKÉ SPOŘITELNY



20 years of aid to people in need

Caritas of the Archdiocese of Prague

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20 YEARS OF AID to people in need



**Fr. Dr. Vojtěch
Eliáš**
President
Caritas of the
Archdiocese
of Prague

We live in an ever-changing society; when that change is sudden, we often talk about a „revolution“, when it is unpleasant, we call it „crisis“, and when it is a pleasant one, we might refer to it as a “revelation of the year”, etc.

The Annual Report you hold in your hands captures the success of our journey and its winding roads of trying to find an effective help for those in need; because no revolution, no crisis and no revelations and successes can change the fact that societies around the world will always have those in need.

The Annual Report is also a proof of love! It does not manifest through precipitate and crazy acts of people “in love”, but through a real love to the fellow other, which strives for his wellbeing. This kind of love is “patient, kind, (...) it does not dishonor others, it is not self-seeking, it is not easily angered, it keeps no record of wrongs” (1 Cor 13, 4 + 5) – I would say that this very biblical point of view is valid for the Caritas work of Archdiocese of Prague.

The patience of all involved with the Caritas – leaders, managers, em-

ployees, and volunteers – is evident between the lines of this Annual Report. All these people help others with their pain and suffering and they do it with infinite kindness. Although many people expect this kindness from Caritas employees, they often do not realize that they can sometimes be tired, exhausted and even have their own worries. The fact that Caritas acts in honesty is in fact the basic requirement. It seems as if last year we had a check-up from the authorities nearly on every level (!) – and we stood all the tests.

The word Caritas means love, it's not a mere title; it is a program. Caritas does not look for its own profit! It is here for others and often present in areas where no other organisation wants to be involved. That is when it makes us rather sad to know, that there are always few, who accuse us of bad intentions – in moments like these, let us not forget, that true love “is not easily angered, it keeps no record of wrongs”!

St. Paul wrote his letter to Corinth almost two thousand years ago, yet his words still sound as if he wrote them today. The following pages are a testimony of the Caritas success. I want to thank all of those who have contributed to it – employees, volunteers and donors – and I wish all readers to experience the joy known only by those, who are able to see Christ in other fellow human beings!

Caritas of the Archdiocese of PRAGUE

Status

Caritas of the Archdiocese of Prague is a church-based non-profit organisation. It is active within the reach of the Archdiocese of Prague, who is also its founder, and at the same time it helps abroad. The goal of Caritas is to help people in need based on the principals of Christian love. The mission of the Archdiocese of Prague is also systematic leadership of 42 Parish Caritas, active within its scope.

Caritas of the Archdiocese of Prague, together with seven other (arch) diocese Caritas, make up an organisation called Caritas Czech Republic. Through this organisation, the eight (arch) diocese Caritas are members of a worldwide network called Caritas Internationalis, which celebrated its 60th anniversary in 2011.

Structure and management

Statutory representatives of Caritas of the Archdiocese of Prague, President (Fr. Dr. Vojtěch Eliáš) and Director (Ing. Bc. Jaroslav Němec), are appointed by the Archbishop of Prague (Mons. Cardinal Dominik Duka). The President fronts the five-member Counsel of Caritas of the Archdiocese of Prague, which is appointed by Archbishop of Prague and forms the advisory body of the Director. Another advisory body of the Director is an Economic Advisory Board consisting of three members. Its members are appointed by the Pastoral Vicar for Caritas (Mons. Karel Herbst).

The Director and the President lead the organization through the management, consisting of the leading members and directors of individual centers. The leading members of the organization are: Deputy Director (Mgr. Pavel Šimek), Director of Methodology and Social Services (Mgr. Eva Hradečná), Economist (Ing. Zuzana Králová), Director of International Cooperation Center (Bc. Petra Matulová) and HR Manager and Director of St. Theresa Shelter Home (Mgr. Stanislav Fiala).

In 2011, Caritas of the Archdiocese of Prague had in average 148 employees. The activity of the organization is guided by a code of rules, ethical codex, internal regulations, standards of quality of social services and other laws and norms.



20th anniversary benefit concert in Municipal House in Prague 1.



The Feast of Epiphany Collection has supported Mukařov Senior Home in 2011 and dozens of other projects.

Social and Health Services in Archdiocese of Prague

Caritas of the Archdiocese of Prague helps its clients through its services and leads them on their way to autonomy and helps them to reintegrate into society. In 2011, Caritas of the Archdiocese of Prague offered 19 different social services. These services were provided to seniors, people with physical handicaps, mothers with children in need, young people, foreigners, victims of domestic violence and human trafficking, and others who found themselves in difficult life situations or on the margin of society. Health services were offered by Caritas of the Archdiocese of Prague in Mukařov Senior Home.

Caritas of the Archdiocese of Prague offers various types of social services – preventive, ambulatory, and residential. In majority of cases, Caritas does not only offer one-time help; it helps its clients on a long-term basis. In 2011, Caritas of the Archdiocese of Prague helped 2 816 clients, out of which 373 has used the residential services.

International Cooperation Center

Caritas of the Archdiocese of Prague implements development programs in the

poorest nations of the world; in particular cases it also provides humanitarian help. It is one of the largest development non-profit organizations in the Czech Republic. Caritas Prague focuses on helping in education, health services and community development. The support targets mainly the Sub-Sahara region (Uganda, Zambia, Democratic Republic of Congo) and India. In terms of the developmental and transformational aid, Caritas is also active in Belarus.

Developmental and humanitarian aid focuses on whole communities – families, villages and schools. Within those communities, the International Cooperation Center strives to initiate a process of self-help of the locals and to improve their living conditions. In 2001, Caritas of the Archdiocese of Prague helped more than 130 thousand people abroad. The organization implemented or supported the following projects: Child Sponsorship Program, St. Charles Lwanga Buikwe Hospital (Buikwe, Uganda), St. Ignatius School of Nursing (Honavar, India), St. John of Nepomuk Elementary School in Uganda, midwife support in Zambia, securing nourishment for 1000 families afflicted by the war conflict in Democratic Republic of Congo, and many other projects.

Mukařov SENIOR HOME

In 2011, **Mukařov Senior Home** provided housing services to 44 clients.



Lucie Peřlová
Director
Mukařov
Senior Home

■ What is new for Mukařov Senior Home in 2011?

From the client's point of view, the biggest change in the past year has been the reconstruction of communal space and the chapel. I think that majority of the clients see this as a positive change. The new chapel is larger, much nicer, and most importantly, it has moved out of the main building and that allows anyone from the "outside world" to come and join the church service. On the contrary, communal room has moved to the main building. That is most beneficial to clients who are unable to leave their room without the help of our staff.



■ In the last year, The Senior Home has been a subject to inspection by the Ministry of labour and social affairs. What have the inspectors appreciated and what have they recommended to improve?

The inspection went well and the inspectors have not found any major deficit. The final evaluation highlighted our approach to the whole inspection process. We were ready to listen to their remarks and recommendations to be able to run the Senior Home in a more efficient way. We now have many plans for the future, not just because of the inspection. Next year should bring a larger choice of free time activities, and we are also planning a number of events for our seniors as well as for the inhabitants of Mukařov.

■ Are you offering something that other homes do not have?

Our seniors have all necessary comfort, including the social services staff, nurses, and carers. The Home is situated in a beautiful setting of Mukařov, in a village and close to a forest. It can therefore offer ideal conditions for living the last chapter of their lives in a pleasant way.

However, I think that our greatest advantage, compared to other senior homes, is the fact that we have our own chapel and a curate. We offer church service every day. This is one of the main reasons that we receive applications from people from all over the country. They say that here they feel closer to God than any time before.

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St. Theresa SHELTER HOME

In 2011, **St. Theresa Shelter Home** has provided its services to 47 clients. The **Flophouse of St. Theresa Shelter Home** has provided 11 639 overnight accommodations for 723 clients. **The Daycare Center of St. Theresa Shelter Home** provided 12 075 individual services (soup, shower, clothing).



Mgr. Stanislav Fiala
Director
St. Theresa
Shelter Home

■ Your services – flophouse, daycare center, shelter home and successive social services – help people without a home. However, there are specific situations, when you deny help to these people. Why is that?

We have developed a number of rules that our clients need to respect. In order to receive the above mentioned services, clients cannot be drunk, they cannot be aggressive towards other clients or our staff nor should they threaten them with their state of health and hygiene. But most of all, it is important that the client cooperates with us through helping him to resolve his social situation.

■ What type of information or skills are your clients equipped when they leave your Shelter Home?

The skills are very individual. Our services equip our clients with the ability to keep their life standard and to take care of themselves, according to their own possibilities, after they leave the Shelter Home. The skills may include a newly found motivation to solve a problem that has been put off for a long time, motivation to keep their jobs or simply the ability to take care of their hygiene and

their appearance. We have learned from our experience that not everyone has the ability to reintegrate into society. Some of those people struggle in life from one day to the next. We could say that in general, success is different for every person. Thanks to our services, one may find a job, an apartment and lead a family life. For another, the fact that he comes to have a shower once a week, changes his clothes once a month and has a haircut and a shave once every three months is a great success by itself. His success is in being able to live as a human being.

■ What has changed in your center in 2011?

At the moment, we are witnessing an increase in social problems among seniors, whose pension is too low and as a result, they lose their homes. That is why we have decided to reconstruct an apartment in our property and make it into a Shelter Home – a long-term accommodation for these seniors.



Counselling center for people IN NEED

In 2011, 344 people sought the services of our **Counselling Center** (some of them repeatedly) and the Center has carried out 424 interventions.



**Jan
Matěj Bejček, DiS.**
Social Worker
Counselling Center
for people in need

■ What has led Caritas Prague to establish the Counselling Center for people in need in April 2011?

We have planned the launch for a while. It has become more and more frequent, that the other services of Caritas Prague were not able to answer all requests for help, especially in the area of counselling. The Counselling Center for people in need



does not focus on a specific group of people like seniors, mothers with children, the homeless, etc. Our Counselling Center will attend to anyone who happens to be in a difficult life situation and cannot find their way out of it.

■ What type of background do the employees of your Center have? They do have to after all solve complex life issues and situations...

We have a lawyer on board, and I am a professional social worker. We also work closely with professionals from other Centers of Caritas Prague, other non-profit organizations and state institutions like employment agencies and municipal district bureaus in, but not limited to, Prague.

■ The Counselling center is almost finishing up on its first year of operation. What are the first conclusions?

The Counselling Center for people in need is identified as a crossroad of services for Caritas Prague on one side and a specialized counselling center which deals with more complex problems of our clients, e.g. within the area of law, on the other. We are glad, that last year we have succeeded in cooperation with other centers and projects of Caritas of the Archdiocese of Prague and we were able to help people in unusual life and crisis situations, like flooded apartment, burn down, loss of identification documents, or securing a burial service for a family member.

Fatima House – Center for the HANDICAPPED

In 2011, **Fatima House – Center for the Handicapped** has offered its social residential services to 19 clients. The **Assistance Service Agency for the Handicapped** attended to 16 clients, to whom it offered 1 198 hours of assistance.



Mgr. Olga Vlachová
Director
Fatima House
– Center for the
Handicapped

■ What type of life situations do people who seek the services of your center find themselves in?

We deal with people who have ended up in a wheel chair as a result of a spinal cord injury, whether through an accident or an infection. The usual causes of such injuries are car accidents, fall from a height, working accidents or genetic diseases. A life of such a person changes dramatically for obvious reasons. Not only that he needs a wheel-chair access accommodation, but most importantly, he needs to learn how to deal with everyday situations and tasks as moving around in a wheelchair, food, clothing, etc.

■ Why is your Center unique?

Unlike other centers offering social rehabilitation services to people with physical handicaps, Fatima Center operates 24 hours a day, 7 days a week. On top of that, the length of a client's stay is not limited in any way; it is rather accommodated to his or her individual needs. That helps us know our clients better and in all aspects of their personalities, which in turn allows us to reach out to all problematic areas of their lives.

■ Can you remember a remarkable success story in rehabilitation of a specific client within the last year?

The most remarkable success was achieved by a client, who could not leave his house or his room without the help of several people, all as a result of his injuries. For several years, this client has been taken care of by his mother, who has done everything for him. His target was to become more autonomous and to live by himself with a planned social assistance. He managed to achieve all those targets within a year and a half, and Fatima Center has been a great support on his journey. He found a job, moved out of our center and now he lives in an apartment with planned private social assistance which is helping him four times a day.



HOME

Care

In 2011, **Home Care** and **Relief Service** has secured 2 279 hours of care for 35 clients.



Mgr. Olga Vlachová
Director
Home Care

■ How would you describe your typical client?

Our services are most often sought by aged people or their relatives. They usually require help with cleaning their

apartments, shopping, ironing, escorting (bureaus, doctor appointments), and lunch delivery, hygiene, dressing and preparing their food.

■ What do your clients value the most about your services?

Our target is to work in a way that gains trust among our clients, because our carers enter their households and their privacy. Our clients often depend on our daily assistance and they need to be able to fully rely on us. I am convinced that our clients value the most the trustworthiness and reliability of our services. I am sure they also appreciate professionalism of our staff, based on the simple fact that they carry out the specific task but also on their individual approach to each client.

■ We often hear in media, that Caritas Prague and its Personal Assistance Service help also the wife of a well-known animator. Are there any other public figures or celebrities among your clients or their relatives?

Some of our clients were and still are remarkable personas, both in personal and professional life, in various disciplines.

We take care of an academic painter, a number of writers who still publish today, remarkable personages of the anti-communist movement or people, who have lived abroad for a long time in the past and they have many experiences from other side of the globe for example.



GLORIA

Shelter Home

In 2011, **Gloria – Shelter Home for Women and Children** has offered its services to 109 clients, out of which 66 were children.



Bc. Barbora Kadlecová, DiS.
Director
Gloria Shelter Home

■ What leads women to seek the help of your Shelter Home?

The main reason, why clients come to us, is their housing situation. That is obviously closely tied to lack of finances and often a problematic family background. One of our clients, Lucie, answered this question very simply: *"I didn't have a place to go when the father of my children ended up in jail. I would have ended up on the street."*

■ How exactly do you help?

We sit down with every mother that comes to us and we outline together what she would like to achieve. Then we gradually remove the barriers that stand in the way of their success. We help them with applying for maternity benefits, and identifying the father of their children, because often that will help them in getting more benefits from the state. Further, we need to help them with securing a kindergarten or a suitable school for their child, which in turn gives them more time to be able to find a job. Once they secure this side of their life, they are usually ready to get their own accommodation. Lucie says: *"In Shelter Home Gloria I have a roof above my head and I can spend time with my kids. Social*

workers help us and they lead us." We also work with mothers on their personal development and their relationship with their children. They often didn't have the opportunity to learn basic habits and that is why they have a difficulty to pass them onto their children.

■ Shelter Home Gloria is situated on the same premises as Adult Daycare Center. Do you perceive this as an advantage?

Clients of the Adult daycare Center are usually aged people with dementia, and they require a specific approach. It is not realistic to bring these people and our bouncy children in one room together. However, we talk to children about everything and we can see that living together with aging people has a positive influence on both parties, although it cannot be an active cohabitation. It is nice to observe how kids become thoughtful around our clients of the Daycare Center. One might for example tell his friend: *"be careful, don't stand next to the door,"* and he runs to open them for one of our seniors.



ADULT DAYCARE Center

In 2011, *The Daily and the Weekly Adult Daycare Centers* offered their services to 37 clients.



Ivana Fojtů
Director
Adult Daycare Center

■ Who are the services of a Daycare Center for?

Our services are for aged people who live with their relatives, but they need help of others during the day. When it comes to the daily center, the family will bring our client in the morning, on their way to work, and they pick them up in the afternoon or in the evening. The weekly center operates from Monday morning to Friday evening. That is when clients return to their homes.



■ What does a typical day at a Daycare Center look like?

Our center is not only about securing the basic needs of our clients. Aging, and mainly aging of physically handicapped clients goes hand in hand with an increasing feeling of isolation. The Daycare Center services have a whole another dimension. Clients of our Daycare Center become a part of community, they find new friendships and they can feel active again. They are no longer mere receivers of personal assistance, but they can contribute to creating this community themselves. They can choose what their day is going to look like and what activities they will get involved in. We offer exercise, memory training, manual activities, and discussion sessions with invited guests, singing and many other activities.

■ What is your opinion on today's relationship of the society towards aged people?

It is known, that a mature society can be recognized by the way it treats its weakest members; children, handicapped or aged people. Aged people are often perceived as a certain threat to society. Media often portrays them as a group of people that is increasing in number and how they will indebted their children and the whole society. But we are the society and we can change this approach on our own. If we manage to communicate, listen to experiences and opinions of others, value and respect each other, we are on the right track. The fact that we are living longer should not be perceived as a burden, but as a chance and a gift.

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Project MAGDALA

In 2011, *Counselling Center of project Magdala* helped 130 people, created 3 679 contacts and offered 27 secret accommodation locations within the Caritas Centres nationwide.



Mgr. Jindřiška Krpálková
Director
Project Magdala

■ Who does project Magdala help?

Magdala helps those who have experienced domestic violence or they have become victims of human trafficking. We offer counselling services and material help, we secure a secret accommodation, support in dealing with the authorities, visiting doctors or even escort to a court. 2011 has been the second year for us to work on a service of supported communication in families with children, where we have noticed heavy relationship problems. In the safety of our Counselling Center, children can meet the parent who doesn't live with them in one home. Parents learn to efficiently mediate. The objective is to minimize the effect of parental disputes on children.

■ What is the history of Project Magdala?

The founders of Project Magdala are members of Catholic Women Union. The project was later passed onto Caritas Czech Republic, and since 2005 it operates under Caritas Prague. The Project has been active state-wide for the whole time. The patron of our project is Mary of Magdala, an extraordinary woman from the close circle of follower of Jesus Christ. Under the influence of the preaching of Jesus Christ, Maria of Magdala was able to

take her life into her own hands and change it from the foundations. For us, Magdala is a symbol of a real home, a home that we wish our clients can find, too.

■ In your opinion, do people generally know about domestic violence? Can they recognize, if it is present in their surroundings?

I don't think so. People have more information nowadays, but domestic violence is still wrapped in a lot of myth, rather than revealed in its crude reality. To be able to recognize what happens inside of a family is almost impossible. I still think there are certain hints that people can notice to understand, that something is not right. Mainly people like doctors, teachers and leaders of interest / activity groups as well as friends and neighbours can speak up.



During 2011 and 2012, Counselling Center Magdala is working on a project supported by the European Refugee Fund, titled „Project Magdala – Multiple support to victims of human trafficking, other vulnerable groups and their children“.

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Kralupy nad Vltavou CENTER

In 2011, *Shelter Home for Women and Children in Kralupy n. Vlt.* helped 45 of its clients. The *Halfway House in Kralupy n. Vlt.* provided services to 21 clients.



Zdeňka Dvořáková
Director
Kralupy nad Vltavou
Shelter Home

■ **The Halfway House works with young people, who leave foster homes at the age of 18. What do you think they are missing the most, in order to be able to succeed in life?**

We accommodate youth from institutions, the street but also jail. These people lack family background and the support needed in entering autonomous life. Unfortunately, we cannot act as a supplement



for a family, but we can help them in their endeavour to enter the society. Many of the young adults we work with do not have an education and they are not used to work. They have no idea of how to find a job, how to manage their finances or what are their rights but also responsibilities. Our clients learn to work in our ergo-therapeutic workshop within the premises and they learn to make beautiful stained glass artwork.

■ **Caritas Prague together with Parish Caritas run 6 Shelters for Women and Children within the Archdiocese of Prague. How would you sum up your cooperation?**

We meet with our colleagues on a regular basis. It is very valuable for us to share our experience. During the last several meetings, we have been discussing how to initiate motivation in our clients and how to get rid of their often major indebtedness.

■ **Several services of Caritas Prague draw funding from the European Union, including your Shelter Home. How did you use this financing?**

The funding comes through the European Social fund and its Operational Program of Human Resources and Employment from the State budget of the Czech Republic. Thanks to this funding, we are able to finance the full operation, i.e. wages, practice kitchen, ergo-therapeutic workshop and clubhouse, operating costs of the offices, energy bills and maintenance of the property.

Brandýs nad Labem CENTER

In 2011, *St. Gerard Shelter Home for Women and Children in Brandýs n. L.* helped 61 clients. The services of *Private Social Assistance Center, Brandýs n. L.* were used by 15 clients, who benefited from 1 294 hours of assistance.



Bc. Pavel Houška
Director
Brandýs nad Labem
Shelter Home

■ **What methods do you use when working with the clients of your Shelter Home?**

The basis of our work is individual social therapy. That means that every mother has "her own" social worker, who is in a close relationship with her, knows her problems and helps her solve the situation. We also work with our clients in social therapy groups. It gives them space to solve their problems, whether they concern the past (emotional baggage from the past), present (personal or relationship problems), or the future (preparation for their autonomous life).

We also use a unique method in case of a problematic communication between mothers and their children, called "Interaction video training". The trainer records interactions between mothers and their children on a videocamera and the footage then helps in gradual change of their attitudes and faulty communication habits.

■ **Besides from a Shelter for Women and Children, Caritas in Brandýs nad Labem offers other services as well. What are these?**

In Brandýs and its surroundings, Caritas

provides personal assistance to aged and handicapped people. We also run a rental of compensational devices as walkers, special beds, and automatic wheelchairs. This service is in high demand in our region.

■ **Do you have any successes from 2011 that you would like to share?**

We always seek possibilities to improve our services – professionalism of our staff, equipment of the premises and the rental service. In 2011 we have extended the services of our Shelter Home and added the possibility of consultations and group therapy sessions. We would like to keep this additional service and ideally offer more sessions. We have also built a shed for baby prams, extended the client's kitchen and built a playground for children.



MIGRATION Center

Services have been provided to 1 543 clients from 43 countries. The Center has carried out 3 691 interventions. We offer the following services: **Counselling Center for Migrants and refugees** and **Re-socializing Program for foreigners – Victims of human Trafficking**.



**Mgr. Světlana
Porche**
Director
Migration Center

■ Why do foreigners who live on the territory of the Czech Republic need your help?

The reasons are similar to every other target group of social services and they are often doubled by the language barrier and their poor knowledge of our society and culture. Foreigners residing in the Czech Republic have many responsibilities; the legislature keeps changing and it is difficult for our clients to understand the system. That is why we offer consultancy free of charge and further help for those who

have found themselves in a difficult situation.

■ Where can foreigners find your help?

We run an Advisory Center in Prague 8 and people can come and visit us Monday and Thursday between 10AM and 4PM. Advisory services as well as Assistance is offered also in the field not only in Prague, but in the whole region of Central Bohemia. We also commute to two organizations managed by Refugee Facilities Administration of the Ministry of Interior. Foreigners cannot usually leave these centers for several months. They have different types of visa, they are in various situations and that determines the kind of services we offer to them.

■ Since 2006 you also participate in project MEDEVAC, financed by the Ministry of Interior. Whom does this project help?

MEDEVAC saves the lives of child patients who are not able to receive medical treatment in their own country. In 2011, MEDEVAC helped 9 children from Libya and Cambodia. We help children and their parents throughout their whole stay in the Czech Republic. We secure interpretation, we help them to get familiar with the hospital and we try to make their time a bit more pleasant with free time activities. We also help them buy clothes and additional food. I remember arrival of a couple of boys from Cambodia, who were barefoot and in tank-tops. Prague was very freezing at that time, as it was middle of November.



INTERNATIONAL Cooperation Center

Number of recipients of international aid in 2011: 60 000 (India), 50 000 (Uganda), 10 000 (Zambia), 8 000 (Congo), 2 000 (Burkina Faso), 600 (Belarus).
On top of that, 15 264 children studied through the Child Sponsorship Program.



Bc. Petra Matulová
Director
International
Cooperation Center

■ In what countries does International Cooperation Center help? Are you thinking about widening your sphere of activity?

In 2011, we have helped in India, Uganda, Democratic Republic of Congo, Zambia, Burkina Faso, Belarus, Latvia, Lithuania and Thailand. The need for our help is high in other countries as well and the delegates of local Caritas turn to us with a request for cooperation. Widening our scope of activities is at the moment being considered.

■ Do you specialize in a particular field of aid, like development of education and agriculture, or do you address individual needs in individual countries?

While we work, we always keep in our minds that it is important that a country is primarily developed by its own people, and that in turn is possible only when these people are healthy, educated and they have the resources for development. After almost 20 years of our international cooperation, it is safe to say that we mainly specialize in education. But as mentioned, we do supplement our educational project with support of the

health system, agriculture and other areas. It all depends on a specific country and the needs of specific communities.

■ Besides the developmental aid, you also help during humanitarian crises. Who coordinates this aid and what are the risks of working in these missions?

Humanitarian projects are always coordinated in cooperation with local Caritas workers, who know the terrain, its conditions and potential threats in the crisis area. The risk is often very high. For example, in Congo, where we have often provided aid to the victims of internal war conflict, the risk situations are countless. Humanitarian workers could be abducted by rebels and their organizations could be blackmailed. This is the way that rebels try to get resources for their further missions. That is also why there are areas which „white“ workers shouldn't enter. In this sense, cooperation with local Caritas workers





provides us with a faster orientation within the area and the situation. We always respect their recommendations and advice.

■ **You provide help to tens of thousands of people in need every year. Can you remember someone in particular, whom your projects have helped?**

I have to say that after hearing this question, there are numerous faces that appear in my mind, including the looks on their faces and the stories behind them. Throughout the course of several years during which I have been involved in developmental aid, I have had the opportunity to witness many stories of aid and I would love to share them all! It is difficult to choose one; should I talk about the child we helped to cure from malaria? Or the mother who participated in our hospital program where we have prevented her from passing HIV virus to her child during pregnancy? Or a child, that no longer works in the field but can go to school instead? How about a man for whom we have found work and he can now take care of his family? They are all significant. However, we are currently preparing a book for our donors which will inform about these stories as well as about the conditions in particular countries.

■ **You have the support of thousands of donors. Why do you think they want to help through Caritas Prague?**

I believe that for our donors, Caritas Prague is a trustworthy organization with many

years of experience. On top of that, it builds on principles that are valued by the Czech society. We are also easily accessible (I think that we are one of the only organizations in the Czech Republic with a contact office dedicated to our donors), donors can come and talk to us, discuss their questions or reservations and we are very glad to have their feedback.

■ **You have been involved in developmental aid for six years now. Is that enough time for you to see positive changes in any of the target countries? And if so, what are they?**

I could say it is both a long time, and a short time as well. It depends on the point of view. We can absolutely see positive changes in many areas; the villages where we have been active are now much more developed (we have helped dig wells, build community halls, schools, and hospitals), children, who entered the Child Sponsorship Program with us are just now finishing their education and they are starting to take care of their own families. But it is important to keep in mind that development is a long process. It took us, on the European continent, tens, maybe hundreds of years. We cannot expect that this process will be significantly faster in Africa or India, despite the help we provide.



Overview of COSTS and REVENUES

in 2011 (in thousands of CZK)

COSTS

Usage of material, goods and power	9 461
Service costs	20 002
Cost of wages	25 452
Other personal costs	4 023
Social and health insurance	9 016
Other costs	7 458
Depreciation	7 390
Total Costs	82 802

REVENUES

Revenues for own activities including Individual projects	24 895
Revenues from health insurance companies	686
Subsidy from the Ministries and the Government	24 803
District subsidy	3 764
Municipality and City Subsidy	910
Other subsidies (employment office subsidy) including EU subsidy	2 565
Other revenues	2 285
Domestic donations	15 422
International donations	115
Church collections	2 400
Other collections	1 565
Total Revenues	79 410

OVERVIEW OF INVESTMENT COSTS AND SOURCES

Construction investments	204
Equipment investments	0
Total Investment Costs	204
Subsidy for investment	0
Other investment sources	204
Total Investment Sources	204

This Annual Report is accompanied by Economic Report of Caritas of the Archdiocese of Prague and Economic Reports of Parish Caritas effective within the territory or archdiocese of Prague. Economic Reports are issued in June 2012.

ACKNOWLEDGEMENT of Donors and Partners

We would like to thank thousands of private donors and companies for their support in 2011. We would especially like to thank these organizations:



Ministry of Labour and Social Affairs



Ministry of Interior



City Hall Prague



European Refugee Fund
European Fund for the Integration of Third-country Nationals



Ministry of Foreign Affairs



Prague 3



Prague 2



Foundation of Česká spořitelna



European Social Fund in the Czech Republic



Good Deed Foundation
of the Sisters of St. Karel Boromejský



Ministry of Education, Youth and Sport



Central Bohemia

Further, we thank the following Municipal areas: Prague 1, Prague 2, Prague 3, Prague 5, Prague 8 and Prague 9, Brandýs nad Labem – Stará Boleslav, Kralupy nad Vltavou, Vojkovice and Čelákovice. We also thank the National Institute of Children and Youth, PricewaterhouseCoopers, Volksbank and Česká rafinérská.

We also thank our partner organizations, which cooperate with us on individual branch platforms:



Czech Forum
for Development
Co-operation



Česká rada
humanitárních
organizací

Czech Board of Humanitarian
Organizations



Fair Trade
Association

Further, we would like to thank the public, who participated in our collection and beneficiary events:



The Feast
of Epiphany
Collection



The Feast of Epiphany
beneficiary Concert
in Estates Theatre
in Prague 1



Beneficiary Concert
in Municipal House
in Prague 1



Donor SMS with the text „DMS UGANDA“
sent to 87 777 will support the project
of St. Charles Lwanga Buikwe Hospital in Uganda.

A major thanks goes to all employees and volunteers in the Czech Republic and abroad, because they contribute with their devoted work to fulfilling the mission of Caritas.

EXPRESSION of thanks by the Director



**Ing. Bc.
Jaroslav
Němec**
Director
Caritas of the
Archdiocese
of Prague

I would like to thank all who have contributed through their work, financial and material gifts, and spiritual support and helped Caritas of the Archdiocese of Prague continue its work in 2011. It is thanks to you that we have been able to carry out a mission we have been called to: to help people in need based on the principals of Christian love.

The issue of this Annual Report symbolically wraps up the year 2011, but also the second decade of the

renewed operation of Caritas of the Archdiocese of Prague. During these years we have created a network of professional social projects, operated by Caritas of the Archdiocese of Prague and Parish Caritas. The help reaches thousands of its recipients – aged people, mothers with children in need, the homeless, and many others. During the past few years we have developed extensive programs of developmental and humanitarian aid in a number of countries of the world. These activities involve vast public.

I wish that our Caritas will be able to help as many people in need as possible in the future. I would like to wish a lot of strength, endurance, satisfaction from their work and God's blessing to all of those who will be participating on our future projects.

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Photo: archive of Caritas of the Archdiocese of Prague

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IBAN: CZ675500000000000749011

SWIFT: RZBCCZPP

The sort codes of individual donations are stated on the website of the organization or included in the above mentioned contact information.



www.prague.caritas.cz